

BURBERRY

3rd October 2003

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Dear André and Lorenzo

Now that Burberry Milan is open, I thought it appropriate to write and commend you and your team. We all know it was a long, complex project. The completion was accomplished both on time and within budget!

The teams worked well together with minimum tension. Quality expectations were met. Altogether we have a high quality store that effectively represents Burberry.

We look forward to future projects!

Kind regards

Yours sincerely



JOY FROMMER
Managing Director,
Retail – UK & Europe